

## Survey Items

### Survey Items

When responding to the items on this survey, please think about your experiences from the time you decided to attend this college through the end of the first three weeks of this academic term **at this college**.

1. Mark your age group:

- a. Under 18
- b. 18–19
- c. 20–21
- d. 22–24
- e. 25–29
- f. 30–34
- g. 35–39
- h. 40–49
- i. 50–64
- j. 65+

2. Mark your gender identity:

- a. Man
- b. Woman
- c. I prefer to self-identify: \_\_\_\_\_
- d. I prefer not to respond

*Note: An alternative gender item is available upon request.*

3. How would you describe your enrollment at this college right now?

- a. Full-time
- b. Part-time

4. Is this your first academic term attending this college?

- a. No
- b. Yes

5. While you were in high school, did you take dual enrollment classes (classes in which you earned both high school and college credit)?

- a. No
- b. Yes
- c. I do not remember

6. In what range was your overall high school grade point average (GPA)?
- A
  - B
  - C
  - D or lower
  - I do not remember
7. What is the highest academic certificate or degree you have earned? (Mark only one)
- None
  - GED
  - High school diploma
  - Vocational or technical certificate
  - Associate degree
  - Bachelor's degree
  - Master's/doctoral/professional degree
8. What are your goals for attending this college? (*Mark all that apply*)
- Complete a certificate program at this college
  - Complete an Associate degree at this college
  - Complete a Bachelor's degree at this college (if available)
  - Transfer to a 4-year college or university
  - Obtain or update job-related skills
  - Change careers
  - Other (Please specify)

*ONLY DISPLAYS IF MORE THAN ONE RESPONSE IS MARKED ON ITEM 8.*

- 8a. Which is your main goal? (*Mark only one*)
- Complete a certificate program at this college
  - Complete an Associate degree at this college
  - Complete a Bachelor's degree at this college (if available)
  - Transfer to a 4-year college or university
  - Obtain or update job-related skills
  - Change careers
  - Other (Please specify)

*ONLY DISPLAYS IF RESPONSE D IS MARKED ON ITEM 8.*

- 8b. Do you know to which 4-year college or university you intend to transfer?
- No
  - Yes

*ONLY DISPLAYS IF RESPONSE D IS MARKED ON ITEM 8.*

- 8c. Do you know the program or major you intend to pursue after you transfer?
- No
  - Yes

9. This college has a welcoming environment.
- Strongly disagree
  - Disagree
  - Agree
  - Strongly agree

10. I have made meaningful connections with others at this college (e.g., faculty, staff, students).
- Strongly disagree
  - Disagree
  - Agree
  - Strongly agree
11. Before registering for classes this academic term, did you meet with an academic advisor?
- No
  - Yes, only online
  - Yes, only in person
  - Yes, both online and in person
12. When did you register for your classes at this college?
- More than one week before classes began
  - During the week before classes began
  - During the first week of classes
  - After the first week of classes
13. How many of your current courses connect to topics you're personally interested in or passionate about?
- None
  - Some
  - All

14. During the current academic term, how many classes are you taking?

a. Face-to-face (a class in which all instruction is face-to-face in a classroom)	None	1	2	3	4	5 or more
b. Online (a class in which all instruction is online)	None	1	2	3	4	5 or more
c. Hybrid (a class that is a mixture of face-to-face and online instruction)	None	1	2	3	4	5 or more

15. How do you prefer to take your classes?
- Face-to-face (a class in which all instruction is face-to-face in a classroom)
  - Online (a class in which all instruction is online)
  - Hybrid (a class that is a mixture of face-to-face and online instruction)
16. Are you currently enrolled in an English course taught specifically for students whose first language is not English (e.g., ESL, ESOL)?
- No
  - Yes

17. Are you currently enrolled in a course specifically designed to teach skills and strategies to help students succeed in college (e.g., college success course, student success course, first-year experience course)?

- a. No
- b. Yes

18. All the classes I needed to take during this academic term were available at times convenient for me.

- a. Strongly disagree
- b. Disagree
- c. Agree
- d. Strongly agree

19. Did you participate in any type of college orientation?

- a. No
- b. Yes

*ONLY DISPLAYS IF RESPONSE B IS MARKED ON ITEM 19.*

19a. How and where did you attend orientation? *(Mark all that apply)*

- a. Online, before classes started
- b. Online, after classes started
- c. In person, before classes started
- d. In person, after classes started

*ONLY DISPLAYS IF RESPONSE A IS MARKED ON ITEM 19.*

19b. What was the main reason you did not attend orientation? *(Mark only one)*

- a. I was not aware of an orientation
- b. I had scheduling conflicts
- c. I did not see value in attending
- d. It was not mandatory
- e. Other (Please specify)

20. Did you apply for financial assistance (e.g., FAFSA, state aid, scholarships, loans)?

- a. No, but I don't need financial assistance
- b. No, but I could use financial assistance
- c. Yes

*ONLY DISPLAYS IF RESPONSE C IS MARKED ON ITEM 20.*

20a. Did you receive financial assistance?

- a. Yes, before classes started
- b. Yes, after classes started
- c. Yes, both before and after classes started
- d. No

*DOES NOT DISPLAY IF RESPONSE TO ITEM 20a IS D.*

20a1. Did you receive a Pell grant as part of your financial assistance?

- a. No
- b. Yes
- c. I don't know

ONLY DISPLAYS IF RESPONSE B IS MARKED ON ITEM 20.

- 20b. Why didn't you apply for financial assistance? *(Mark all that apply)*
- a. The process was too complicated or confusing
  - b. I was unsure of my eligibility
  - c. I lacked necessary documentation
  - d. I missed application deadlines
  - e. I did not receive enough help from the college to apply for financial assistance
  - f. Other (Please specify)

21. Do you know the career path you intend to pursue after college?
- a. No
  - b. Yes

22. Has this college given you an opportunity to explore your interests, strengths, and skills and how they align with potential career paths?
- a. No
  - b. Yes

ONLY DISPLAYS IF RESPONSE B IS MARKED ON ITEM 22.

- 22a. How were you given the opportunity to explore your interests, strengths, and skills and how they align with potential career paths? *(Mark all that apply)*
- a. Communication with an instructor
  - b. Communication with a staff member who is not an instructor
  - c. Completion of a career interest questionnaire (paper or online)
  - d. Other (Please specify)

23. Has this college given you an opportunity to express concerns about basic needs (e.g., food, housing, transportation, childcare, healthcare)?
- a. No
  - b. Yes

ONLY DISPLAYS IF RESPONSE B IS MARKED ON ITEM 23.

- 23a. How were you given the opportunity to express concerns about basic needs (e.g., food, housing, transportation, childcare, healthcare)? *(Mark all that apply)*
- a. Communication with an instructor
  - b. Communication with a staff member who is not an instructor
  - c. Completion of a basic needs questionnaire (paper or online)
  - d. Other (Please specify)

***This section has three parts. Please answer all three parts, indicating (1) whether you know about the service, (2) how often you have used the service, and (3) how satisfied you are with the services at this college. (Please respond to each item)***

24. Which of the following **student services** do you know about at this college? *(Mark all that apply)*
- a. Academic advising/counseling
  - b. Career counseling
  - c. Transfer advising/counseling
  - d. Services for active military and veterans
  - e. Services for students with disabilities

DISPLAYS FOR EACH RESPONSE MARKED ON ITEM 24.

- 24a–e. How often have you used [INSERT SERVICE]?
- a. Never, but I don't need these services
  - b. Never, but I need these services
  - c. At least once

DISPLAYS FOR EACH RESPONSE MARKED C ON ITEMS 24a THROUGH 24e.

- 24a1–e1. How satisfied have you been with your use of [INSERT SERVICE]?
- a. Completely dissatisfied
  - b. Somewhat dissatisfied
  - c. Somewhat satisfied
  - d. Completely satisfied

25. Which of the following **academic support services** at this college do you know about? (*Mark all that apply*)
- a. Tutoring services
  - b. Computer lab(s)
  - c. Academic coaching
  - d. Library services

DISPLAYS FOR EACH RESPONSE MARKED ON ITEM 25.

- 25a–d. How often have you used [INSERT SERVICE]?
- a. Never, but I don't need these services
  - b. Never, but I need these services
  - c. At least once

DISPLAYS FOR EACH RESPONSE MARKED C ON ITEMS 25a THROUGH 25d.

- 25a1–d1. How satisfied have you been with your use of [INSERT SERVICE]?
- a. Completely dissatisfied
  - b. Somewhat dissatisfied
  - c. Somewhat satisfied
  - d. Completely satisfied

26. Which of the following **essential services** at this college do you know about? (*Mark all that apply*)
- a. Childcare services
  - b. Transportation services
  - c. Mental health services
  - d. Health care services
  - e. Housing assistance
  - f. Food assistance

DISPLAYS FOR EACH RESPONSE MARKED ON ITEM 26.

- 26a–f. How often have you used [INSERT SERVICE]?
- a. Never, but I don't need these services
  - b. Never, but I need these services
  - c. At least once

DISPLAYS FOR EACH RESPONSE MARKED C ON ITEMS 26a THROUGH 26f.

26a1–f1. How satisfied have you been with your use of [INSERT SERVICE]?

- a. Completely dissatisfied
- b. Somewhat dissatisfied
- c. Somewhat satisfied
- d. Completely satisfied

27. What has been your main source of academic advising (e.g., help with academic goal setting, planning, course recommendations, graduation requirements)? (*Mark only one*)

- a. Instructors
- b. College staff (not instructors)
- c. Friends or family
- d. Other students
- e. Computerized degree advisor system
- f. College website
- g. Other (Please specify)

28. Has a specific person (e.g., advisor, counselor, instructor, other college staff member) been assigned to help you whenever you need information or assistance?

- a. No
- b. Yes

29. Has this college given you the opportunity (e.g., by speaking with a person, by using a digital platform) to explore the following? (*Mark all that apply*)

**Academic Planning and Goal Setting**

- a. Your goals for attending college
- b. Developing an academic plan that specifies which courses you are required to take to complete a college certificate or degree
- c. How long it will take you to complete your program of study
- d. Your commitments outside of school (e.g., work, family obligations, extracurricular activities) to determine how many classes to take
- e. When your next advising session should be

**Transfer Support**

- f. Available transfer opportunities
- g. Available college resources to help with transfer decision-making
- h. Requirements for transferring to various 4-year colleges and universities
- i. The process for transferring to your intended 4-year college or university (*ONLY DISPLAYS IF RESPONSE B IS MARKED ON ITEM 8b*)
- j. Which courses will transfer toward your preferred program or major at your intended 4-year college or university (*ONLY DISPLAYS IF RESPONSE B IS MARKED ON ITEMS 8b AND 8c*)

**Career Guidance**

- k. Your career interests
- l. In-demand jobs in your local area
- m. Average earnings for careers in which you are interested
- n. Skills needed for your intended career path (*ONLY DISPLAYS IF RESPONSE B IS MARKED ON ITEM 21*)
- o. Employer shadowing opportunities
- p. Internship opportunities

30. Which of the following are true about your experiences at this college? (Mark all that apply)
- a. I missed the first day of class
  - b. I have missed two or more classes
  - c. I have not turned in one or more assignments
  - d. I have not been able to purchase course materials (e.g., textbooks, workbooks, lab equipment, software)
  - e. None of the above

31. How many of your instructors at this college have done the following?

a. Explained academic support services available (e.g., tutoring, skill labs, academic coaching)	None	Some	All
b. Explained essential student support services available at this college (e.g., food pantry, emergency funds, day care, mental health care)	None	Some	All
c. Learned your name	None	Some	All
d. Had activities to introduce students to one another	None	Some	All
e. Provided a syllabus on the first day of class	None	Some	All
f. Clearly explained class grading policies	None	Some	All
g. Clearly explained class attendance policy	None	Some	All
h. Provided contact information for reaching them outside of class	None	Some	All

32. During a typical 7-day week, how many hours do you spend on each of the following activities?

a. Preparing for class (e.g., completing homework, readings, assignments)	None	1–5	6–10	11–20	21–30	31–40	More than 40
b. Working for pay (e.g., job, work study, paid internship, self-employment)	None	1–5	6–10	11–20	21–30	31–40	More than 40
c. Providing care for dependents living with you (e.g., parents, children, spouse)	None	1–5	6–10	11–20	21–30	31–40	More than 40
d. Commuting to and from class	None	1–5	6–10	11–20	21–30	31–40	More than 40

33. Currently, are any of the following issues likely to cause you to withdraw from one or more of your current classes? (*Mark all that apply*)
- Caring for dependents
  - Struggling with coursework
  - Lack of reliable transportation
  - Lack of housing
  - Lack of food
  - Lack of money
  - Lack of access to technology (e.g., internet, Wi-Fi, laptop, computer, phone, tablet)
  - Lack of classroom accommodations
  - Mental health issues
  - Physical health issues
  - Other (Please specify)
34. Would you recommend this college to a friend or family member?
- No
  - Yes
35. Are you married, in a domestic partnership, or in a civil union?
- No
  - Yes
36. Is English your native (first) language?
- No
  - Yes
37. Are you an international student or U.S. non-resident?
- No
  - Yes
38. Are you a current or former member of the U.S. Armed Forces, Reserves, or National Guard?
- No
  - Yes
39. What is your racial or ethnic identification? (*Mark all that apply*)
- American Indian, Indigenous, Native American, or Alaska Native
  - Asian
  - Black or African American
  - Hispanic or Latino
  - Middle Eastern or North African
  - Native Hawaiian
  - Pacific Islander (non-Native Hawaiian)
  - White
  - Another racial or ethnic identification: \_\_\_\_\_
  - I prefer not to respond

40. Who in your family has attended at least some college? *(Mark all that apply)*

- a. Mother
- b. Father
- c. Sibling
- d. Child
- e. Spouse/Partner
- f. Legal guardian
- g. None of the above

41. Have you ever been in foster care?

- a. No
- b. Yes
- c. I'm not sure if I have ever been in foster care
- d. I prefer not to respond

*ONLY DISPLAYS IF RESPONSE B IS MARKED ON ITEM 41.*

41a. Which of these statements describe your experience with foster care? *(Mark all that apply)*

- a. I was in foster care at age 13 or older.
- b. I am still in foster care and haven't aged out (or emancipated) yet.
- c. I aged out (or emancipated) from foster care at age 18 or older.
- d. I currently get financial help from the foster care system for housing or living expenses.
- e. None of the above

42. Are you parenting a child?

- a. No
- b. Yes

43. What is the zip code where you primarily live? (5-digit) *(open ended)*