Respondent FAQs

1. What is CCFSSE?

The Community College Faculty Survey of Student Engagement (*CCFSSE*) is an online companion survey to the Community College Survey of Student Engagement (*CCSSE*). It elicits information from faculty about their teaching practices, the ways they spend their professional time, and their perceptions of student engagement and educational experiences.

2. Why was I asked to participate in *CCFSSE*?

Your college is participating in *CCFSSE* to gather faculty perspectives on student engagement and teaching practices at the institution. All faculty teaching courses that are eligible for student survey (*CCSSE*) participation are invited to respond to *CCFSSE*. Participation in both *CCSSE* and *CCFSSE* allows colleges to view faculty and student responses to similar survey items side-by-side, which can highlight gaps in faculty and student perceptions of engagement and educational practices at the institution.

3. Will my responses be anonymous?

Yes. Only aggregated responses are reported to your college. Certain demographic items (academic rank, tenure status, teaching experience, age, gender, citizenship status, and race/ethnicity) are excluded from your college's raw data file to protect the identities of participating faculty.

4. Where can I find my survey login information?

You received an e-mail invitation from ccfsse@cccse.org with the subject line "Invitation to participate- Community College Faculty Survey of Student Engagement". This e-mail included a hyperlink and password for access to the survey.

5. I teach multiple courses. Why do I have to reflect on the one that was selected by CCCSE?

Asking all faculty to reflect on a single randomly-selected course standardizes the survey process and limits respondent bias, leading to better quality data for the college.

6. None of my courses were selected for the student survey. Why am I being asked to participate in *CCFSSE*?

All faculty teaching CCSSE-eligible courses are asked to participate in the faculty survey, regardless of whether they have a class selected to participate in the student survey.

7. What if the course listed in my *CCFSSE* invitation e-mail does not match the course selected for the student survey (*CCSSE*) administration?

This is not a problem. The sampling process for *CCFSSE* and *CCSSE* is different, and it is not uncommon for a faculty member to be asked to reflect on a class that is not part of the *CCSSE* administration. Course-level information is not included in the analysis of either *CCFSSE* or *CCSSE*; this information is only used for sampling purposes.

8. How long does it take to complete the survey?

It takes approximately 25-30 minutes to complete *CCFSSE*. Your progress is saved page-by-page as you move through the survey, so it is fine to complete the survey in multiple sittings.

9. When is the survey completion deadline?

The survey must be completed by midnight CST on May 7, 2024.

10. Who can I contact with more questions about the survey?

Your college has a local contact; this individual reached out to you earlier this academic term with information about the survey. You can also contact CCCSE at surveyops@cccse.org.