



Frequently Asked Questions about CCIS

1. What does CCIS stand for?

A: Community College Institutional Survey

2. What is the fee to participate in CCIS?

A: There is no charge for participation in the survey or for the data that will be provided back to the college.

3. Where do I complete the survey?

A: www.ccsse.org/center/ccis/

4. How do I access the survey?

A: The Center issues each college a unique access code. Please contact Center staff at 512-232-6458 or ccishelp@cccse.org to receive an access code.

5. Who should complete the survey?

A: To coordinate strategy and ensure best results, we strongly encourage you to designate a senior administrator (likely the chief academic officer) to be responsible for completion and submission of the survey. We also recommend alerting institutional research, chief academic, and chief student services officers regarding your chosen protocol for administration of this survey.

6. What is the High-Impact Practices Initiative?

A: This is the shorter name for a large-scale research and practice-improvement initiative, *Identifying and Promoting High-Impact Educational Practices in Community Colleges*, which draws on data from the CCIS, in conjunction with results from the Center's student surveys (*CCSSE* and *SENSE*) and faculty survey (*CCFSSE*).

7. My college participated previously in CCIS. How do I get the survey results?

A: Please contact Center staff at 512-232-6458 or ccishelp@cccse.org. Colleges can also follow this link to access their responses:

<http://www.ccsse.org/center/ccis/reportlogin.cfm>

8. How will the CCIS results be returned to my college?

A: Once the survey is completed, colleges have the opportunity to download their responses to a print-friendly version of the instrument. Or, colleges can follow this link to access their responses: <http://www.ccsse.org/center/ccis/reportlogin.cfm>

Due to the nature of CCIS, no comparison data are provided. Individual college responses will not be reported publicly, and the Center will use only aggregated responses without college identifiers for national reporting purposes.