Sunday, October 6

1:00 – 3:00PM Registration
Refreshments provided
» Location: Anacacho Foyer (Lobby Level)

1:15 – 2:15PM Pre-Institute Session
Online Reporting System Tutorial
» Location: Cavalier (Mezzanine Level)
This session is designed to help teams become better prepared for the Institute’s four College Team Strategy Sessions, during which teams will examine results from the online reporting system. Significant time will be devoted to Q & A. Participants should bring a Wi-Fi capable laptop to access their college’s reports.

The Center recommends one representative (no more than two) from each college team attend this session. The participant(s) attending this session should be the lead data person/people from each college registered for the Institute.

Colleen Bullock, Research Associate, Center for Community College Student Engagement

2:30 – 3:00PM Resident Faculty–Team Facilitator Meeting
» Location: Draper (Lobby Level)

3:00 – 3:15PM Opening Plenary
Welcome and Introductions
» Location: Anacacho Ballroom (Lobby Level)

Session Objectives
- Focus on desired outcomes of the Institute and set the stage for Institute work
- Begin to build an engaged learning community at the Institute

Evelyn Waiwaiole, Executive Director, Center for Community College Student Engagement
3:15 – 4:00PM  **Opening Plenary**  
**Intersecting Guided Pathways and Student Engagement: What It Means**  
» **Location:** Anacacho Ballroom (Lobby Level)

**Session Objectives**
- Understand the fundamental elements of the Pathways Model
- Understand how the student perspective can help redesign a successful pathways experience
- Understand why more structured choice yields better results

**Linda García**, Assistant Director of College Relations, Center for Community College Student Engagement

4:00 – 4:15PM  **Break**

4:15 – 5:10PM  **College Team Strategy Session #1**  
**Key Findings and Implications**  
» **Location:** See page 9 for team room assignments

5:10 – 5:15PM  **Evaluation #1**

5:15 – 5:30PM  **Break**

5:30 – 6:30PM  **Welcome Reception**  
*Cash bar available*  
*Refreshments provided*  
» **Location:** Sky Terrace (10th Floor)

Performance by Mariachi Los Galleros

**Explore San Antonio**  
**Dinner on Your Own**

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**Monday, October 7**

7:30 – 8:45AM  **Breakfast Roundtable for CEOs**  
*By invitation*  
» **Location:** Rebelle Private Dining Room (Lobby Level)
8:00 – 8:45AM  Full Breakfast  
Seating for this session will be arranged by roles designated by table signs

» Location: Anacacho Ballroom (Lobby Level)

8:45 – 10:15AM  Morning Keynote Session  
When Data Meet Guided Pathways

» Location: Anacacho Ballroom (Lobby Level)
As a former AACC Guided Pathways coach, Dr. Williams has collaborated with colleges nationwide about integrating guided pathways. She will share how data can be used to transform students’ educational experiences at scale—from college entry to college completion.

Tonjua Williams, President, St. Petersburg College (FL)

10:15 – 10:30AM  Break

10:30 – 11:50AM  College Team Strategy Session #2  
Inventory of Guided Pathways Progress

» Location: See page 9 for team room assignments

11:50AM – 12:00PM  Break (Move to Lunch)

12:00 – 1:15PM  Lunch Plenary Session  
Panel: Students From Palo Alto College (TX)

» Location: Anacacho Ballroom (Lobby Level)

Session Objectives

- Hear students’ perspectives on their college intake and support experiences
- Understand the programs and structures that have the most positive impact on student persistence and success

Moderator: Coral Noonan-Terry, Program Manager of Special Projects, Center for Community College Student Engagement

1:15 – 1:30PM  Break (Move to Concurrent Sessions)
1:30 – 2:30PM

Concurrent Sessions I

1.1 CEO Session — Guided Pathways, From a President’s Lens

» **Location:** Jones (3rd Floor)

CEOs will share how the culture of a community college can profoundly impact guided pathways integration, with a focus on long-term sustainability and refinement of guided pathways reforms.

**Moderator:** Tonjua Williams, President, St. Petersburg College (FL)

**Resident Faculty Participant:** Phil Neal, President, Southcentral Kentucky Community and Technical College (KY)

1.2 Academic Mindset: Including It in the Guided Pathways Redesign Work

» **Location:** Draper (Lobby Level)

Many of the students who walk through the doors of community colleges have already been told they are not college material. Through intentional and deliberate actions, colleges can begin to move students from nonproductive mindsets to productive mindsets. Join us as we focus on including the academic mindset within the guided pathways redesign work.

**Linda García,** Assistant Director of College Relations, Center for Community College Student Engagement

1.3 Pathways: How Will We Know When We Reach Our Goal?

» **Location:** Cavalier (Mezzanine Level)

Presenters will discuss from different perspectives the work of planning for student success in eight-week terms.

**San Jacinto College (TX) Team**
1.4 Help Students Employees Stay on the Path: Lessons Learned From Pathways Implementation at Tulsa Community College

» Location: Starlight (10th Floor)

Implementing pathways at Tulsa Community College (TCC) has resulted in tremendous change not only for students, but for employees, faculty, and college leaders. The implementation of academic and student affairs reorganizations, an early alert system, caseload advising, and program maps are just a few examples of new initiatives put in place by the college since 2016. TCC will share lessons learned and best practices for communicating the need for change, building and maintaining employee buy-in, and navigating the inevitable “zone of disruption” that comes from realigning historical and accepted practices to better serve students.

Cindy Hess, Senior Vice President and Chief Academic Officer, Tulsa Community College (OK)

Terri Alonso, Dean of Advising, Retention, and Career Services, Tulsa Community College (OK)

2:30 – 2:45PM Break
Beverages provided

2:45 – 3:45PM Concurrent Sessions II

2.1 Advising: From Research to Practice

» Location: Cavalier (Mezzanine Level)

This session will share findings from the Center’s 2018 report, Show Me the Way: The Power of Advising in Community Colleges, and also share the story of advising at Southcentral Kentucky Community and Technical College.

Evelyn Waiwaiole, Executive Director, Center for Community College Student Engagement

Phil Neal, President, Southcentral Kentucky Community and Technical College (KY)
2.2 Ensuring Equity Through Guided Pathways
   » Location: Draper (Lobby Level)

A California Guided Pathways coach will share how community colleges can eliminate institutional barriers, and enrich efforts to build cultural competence and equitable outcomes across student groups.

Michael Poindexter, CEO, Engaging You LLC

2.3 Five Coordinates of Change for Academic and Student Affairs Success
   » Location: Jones (3rd Floor)

Pathways is transformational work that requires colleges to examine the relationship and partnership between Academic and Student Affairs on their campuses. This presentation focuses on five key coordinates of change to help college leaders examine current strategies to foster an environment receptive to transformational change.

Sheri Rowland, Vice President for Student Affairs, Tallahassee Community College (FL)

2.4 Program Mapping and Faculty Engagement
   » Location: Starlight (10th Floor)

South Seattle College took an initial approach to program mapping that resulted in slow progress and faculty resistance. Our Guiding Team decided to take a new approach, identified a faculty champion to lead the work, and brought together faculty, advisors, and other key staff to engage in a productive and successful mapping process.

Jesse Knappenberger, Dean of Student Achievement, South Seattle College (WA)

Tish Lopez, English Faculty/Guided Pathways Co-Lead, South Seattle College (WA)

3:45 – 4:00PM  Break
   Refreshments provided

4:00 – 5:25PM  College Team Strategy Session #3
   Priorities in Focus
   » Location: See page 9 for team room assignments
5:25 – 5:30 PM  Evaluation #2

Explore San Antonio
Dinner on Your Own

Tuesday, October 8

8:00 – 9:00 AM  Full Breakfast
» Location: Anacacho Ballroom (Lobby Level)

9:00 – 9:45 AM  Morning Plenary Session
Transformational Change: The Voice of Leadership
» Location: Anacacho Ballroom (Lobby Level)

Session Objectives
• Hear from college leaders on their own challenges, strategies, and successes as they’ve implemented transformational change efforts
• Begin to think about critical next steps and ask questions of panelists to help spur discussion and planning in College Team Strategy Session #4

Moderator: Evelyn Waiwaiole, Executive Director, Center for Community College Student Engagement
Leigh Goodson, President, Tulsa Community College (OK)
James Houpis, President, Modesto Junior College (CA)
Rosie Rimando-Chareunsap, President, South Seattle College (WA)

9:45 – 10:00 AM  Break

10:00 – 10:45 AM  College Team Strategy Session #4
Guided Pathways and Action Planning
» Location: See page 9 for team room assignments

10:45 – 11:00 AM  Break
Refreshments provided
11:00 – 11:25AM  Closing Plenary Session
Commitment to Next Steps

» Location: Anacacho Ballroom (Lobby Level)

Session Objective

▪ Facilitate a discussion on the college teams next-step commitment

Linda García, Assistant Director of College Relations, Center for Community College Student Engagement

11:25 – 11:30AM  Evaluation #3

Adjourn
## College Team Strategy Sessions
### Room Assignments

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<tr>
<th>College</th>
<th>Resident Faculty</th>
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