



Muskegon Community College

Our Student Success Story (abridged version)

Presented by: Kelley Conrad, Counseling & Advising Center; Student Success Lead
Kelley.Conrad@muskegoncc.edu



- Established: 1926
- Enrollment: 4,425
- New for Fall 2015: 1,073
- Main campus: Muskegon, MI
- ATD Leader College - 2015

High-Impact Educational Practices

Adopted

1. Academic goal setting and planning ('14)
2. Orientation ('14)
3. Accelerated developmental education ('14)
4. Student success course ('14)
5. Tutoring ('15)
6. Assessment and placement ('15)
7. Supplemental instruction ('16)

Will be Adopted

8. First-year experience
9. Learning community
10. Experiential learning beyond the classroom
11. Registration before classes begin
12. Class attendance
13. Alert and intervention

**We make HIEPs inescapable
for students who need them most.**

- ▶ Mandatory **New Student Orientation** for new students
- ▶ Mandatory **Academic Goal Setting/Planning** for DevEd
- ▶ Mandatory **College Success Seminar** for DevEd
- ▶ Mandatory **Tutoring** for MATH 040
- ▶ Mandatory **Supplemental Instruction** for Fast Track Math

Proactive + Responsive High Touch + High Tech

- ▶ Student Success Advocates
- ▶ Training
- ▶ Advise software
- ▶ The Big Chubby

Care Report

Academic Concerns

To report students with issues impeding academic progress examples would be poor or failing grades, attendance issues, or out of school issues such as lack of transportation or other concerns.

Student Conduct

To report a student(s) connected to an incident that involves a behavioral issue, improper conduct, threatening behavior or is a violation of the Student Code of Conduct. To learn more visit the [Behavioral Intervention Team](#) site.

Sexual Misconduct

To report sexual misconduct. The College can only respond to allegations of sexual harassment or sexual violence that are reported to campus authorities. Anyone who believes they have experienced or witnessed sexual misconduct or related retaliation is encouraged to report such behavior promptly. If in doubt, please report. [More Information](#).

Fall 2016 New Students: We used HIEP Participation as Leading Indicators of Retention

New Student Orientation



■ Attended Orientation, < 12 Credits
■ No Orientation, < 12 Credits

Counseling Contact



■ Counseling, New 2016FA
■ No Counseling, New 2016FA

College Success Seminar Enrollment



■ Enrolled CSS, 2+ Dev Ed Placement
■ Not Enrolled CSS, 2+ Dev Ed Placement